

RETURN FORM

PLEASE FILL IN COMPLETELY AND ENCLOSE WITH YOUR RETURN.

1 MY DATA

Name

Customer number

Order/receipt number

2 I RETURN THE FOLLOWING ITEMS

Item number

Description

Quantity

_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

3 DESIRED PROCESSING

☐ 1. Credit note

I would like to make use of my 14-day right of cancellation (private end users) and return the listed items for credit and refund. The refund will be made in the same way as your original payment.

☐ 2. Exchange

I would like to exchange the items as follow

☐ 2.1 I know the items i need. Please supply me with the following item(s)

Item number

Description

Quantity

_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

☐ 2.2 Please identify the appropriate item(s) for my machine:

Model name

Part number

Serial number

Item(s) required

1 . _ _ _ - _ _ _ . 0

_ _ _ _ _

RETURN FORM

ITEM DOES NOT FIT?

For a simple return, with, powerful steam, you can use the return form on the back of this sheet. You can receive a credit note or exchange the items for the correct ones

RETURN SHIPMENT

Please send the goods to us with sufficient postage and well packed. You can return the goods to our address (see below) using any transport company.

PRODUCT DEFECTIVE OR DELIVERY FAULTY

In order to be able to help you as quickly as possible, we would like to ask you for personal feedback before returning the item(s). The best and quickest way to do this is by e-mail. Send us photos where the defect is clearly visible or, if you received a wrong item, photos of all delivered items. We will then find a quick and clean solution.

**WE TAKE
CARE OF IT!**

If you have any further questions, please do not hesitate to contact us:



AFTERSALES@KAERCHER-SCHREIBER.DE



RETURN ADDRESS

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Return service
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